

Meal Plan Terms and Conditions 2025-2026

The Meal Plan at GSU is a convenient and flexible declining balance account accepted at the campus dining locations, which are:

- GSU Café,
- Prairie Place C-Store

There are three meal plan options available:

- \$2,000 Plan/semester (Gold): Perfect for students in suite-style housing or apartments who prefer the convenience of campus dining for their daily nutritional needs. This premium plan provides abundant funds for three meals daily, specialty drinks, and social dining experiences throughout the semester. Ideal for residents with busy schedules who want maximum dining flexibility without the hassle of cooking.
- \$1,500 Plan/semester (Sliver): Designed for residential students who enjoy a balance between campus dining and occasional meal preparation. This comprehensive plan offers substantial value for frequent campus meals while accommodating students who may cook some meals, c-store purchases, or occasionally dine off-campus. Perfect for residents seeking variety in their dining routine.
- \$1,000 Plan/semester (Bronze): Created for budgetconscious residents who plan to prepare most meals in their housing units but still want the convenience of campus dining options. This foundational plan provides adequate funds for several campus meals weekly, coffee breaks between classes, c-store purchases, and spontaneous dining with friends. Ideal for students who enjoy cooking but appreciate dining flexibility.

Commuter Students can choose from the above options or the following:

JAGUAR FLEX PLAN - \$500/semester: Specially designed for **COMMUTER STUDENTS ONLY** who want to stay fueled between classes while on campus.

Contract Terms & Conditions

The GSU Meal Plan is for the **entire** 2025-2026 academic year (fall and spring semesters), excluding the summer session. The following dates are when the meal plan will be available for use:

- Fall Semester meal plan monies will be loaded to myONECARD by: 5 p.m. Friday, August 22, 2025
- Winter Break: any monies remaining on meal plans from the Fall 2025 semester may be used over the Winter Break
- Spring Semester meal plan monies will be loaded to myONECARD by: 5 p.m. Friday, January 18, 2026

Students who have contracted for a Meal Plan will have access to their plan only during these periods.

The Meal Plan can only be used to purchase food and beverages at on-campus dining locations.

Students are only charged for the food and beverage items they select.

Meal Plan funds cannot be used off campus and students cannot withdraw cash from the GSU Meal Plan.

Students cannot transfer funds from their Meal Plan to another student's meal plan.

Meal Plan purchases are not subject to Illinois state sales tax for residence hall students.

Students cannot give their myONECARD to someone else to use their Meal Plan.

Meal Plan purchases are logged by swiping the myONECARD. Each time a student makes a purchase; the amount is deducted from the meal plan balance.

Monies not used by the end of the fall 2024 semester will carry over to the spring 2025 semester and can be used over the Winter Break. Monies not used by May 13, 2025, will be forfeited.

Financial Requirement

The student agrees that by contracting to accept the GSU Meal Plans/he is obligated to pay for the meal plan selected, whether used or not. No portion of this contract is refundable except as provided below. Meal plans are billed to student accounts, along with tuition and fees.

Contract Cancellation

All requests to cancel a Meal Plan must be made in writing or online **PRIOR** to the start of the Contract term (August 24, 2025, if the contract starts in the fall semester; January 18, 2026, for students who contract for a meal plan starting in the spring 2026 semester). Students with a contract that starts in the fall cannot cancel the contract for the spring semester. **Students who request to cancel the Declining Balance Meal Plan by the dates noted above will be charged a \$25 Administrative Fee for a contract cancellation.**

Changing Meal Plan

All requests to change a Meal Plan during a semester must be made within 10 days of the first day of classes.

Students who do not change their meal plan for the spring are billed for whatever meal plan they signed up for in the fall.

Once a meal plan is selected, a student may not change to a plan of lesser value in the same semester.

A student continuing enrollment from the fall semester may request a change to a different meal plan for the spring semester.

Meal plan funds may not be converted to myONECARD monies.

All requests require the approval of the Auxiliary Services & University Housing Office in room C1330.

Refund Policy

Refunds for a Meal Plan will be made only in the case of total withdrawal from the university.

A student who is withdrawing from the university must contact the Auxiliary Services & University Housing office and request in writing a refund of the remaining Meal plan monies.

Upon receipt of the request Auxiliary Services & University Housing will initiate a refund for any remaining funds on the Meal Plan <u>less an administrative fee of \$25</u>. This refund will be credited to the Student Account.

Any balance remaining after **May 12, 2026**, is non-refundable and will not carry over into the summer session or the following fall semester.

Account Holder Liability

If the myONECARD is lost or stolen, the student should go online immediately to the <u>myONECARD Account Center</u> to deactivate the myONECARD.

Any card that has been stolen should be reported to the Department of Public Safety (708.534.4900).

If the student lives in Prairie Place, s/he should also contact a University Housing staff member in the building so that a temporary access card to enter the hall can be issued until the student has obtained a new myONECARD.

There is a \$25 replacement charge for a lost or misplaced myONECARD.

If the myONECARD is lost or stolen and the student notifies Auxiliary Services & University Housing (Room C1330, 708.235.7110) within two business days, the student will be liable for up to \$50 of unauthorized transactions that take place on the Meal Plan before notification. If the student does not notify Auxiliary Services & University Housing within two business days, the student will be liable for up to \$50 of unauthorized transactions from the first two business days and the full amount of unauthorized transactions occurring after the first two business days. The total amount of a student's liability is not to exceed \$500.